

## 5 Year Product Warranty

EDISON LIGHTING GROUP LTD warrants the covered parts and components supplied with its products against defects in materials or workmanship for products made and distributed through its authorized sales channels, under normal and proper storage, installation and use.

**This Limited Product Warranty applies only to the covered parts and components of the product**

During the applicable warranty period, EDISON LIGHTING GROUP will, at its sole discretion, repair, replace, or issue credit for any component determined to be defective in materials or workmanship if all other warranty claim criteria outlined in this document are met.

**Important:** This warranty covers the parts only. It does **not** cover labour, installation, removal, shipping, freight, or equipment costs associated with warranty claims.

**Disclaimer:** Products incorporating acoustic baffles are covered by separate warranty periods. The lighting fixture, including its electrical components and workmanship, is covered by a five (5) year Limited Product Warranty. The acoustic baffles and acoustic materials are covered by a one (1) year Limited Product Warranty from the date the product is shipped by EDISON LIGHTING GROUP LTD. This warranty covers defects in materials and workmanship under normal use.

**Warranty Period:** The warranty period begins on the date the product is shipped by EDISON LIGHTING GROUP LTD.

**All warranty claims must be submitted to** [info@edisonlighting.ca](mailto:info@edisonlighting.ca)

All information requested when submitting a warranty claim is required. Failure to provide complete, accurate, and legible information, or omission of any required documentation or details, may result in the warranty claim being rejected, denied, or otherwise ineligible for review or coverage.

EDISON LIGHTING GROUP LTD reserves the right to inspect the product, request photographs or testing, or require the product or component to be returned before determining warranty eligibility. Failure to provide the requested information, documentation, or product for inspection may result in the denial of the warranty claim. EDISON LIGHTING GROUP LTD reserves the right to refuse any warranty claim where, upon inspection or evaluation, the product is determined not to be defective in materials or workmanship or is otherwise excluded from coverage under this Limited Product Warranty.

All returned fixtures or components must be accompanied by the applicable RGA. Fixtures or components returned without a RGA will be refused.

**This warranty does not cover normal wear and tear; abuse; misuse; accident; neglect; lack of reasonable care; unauthorized alteration or modification; or use of the product outside its intended application, rated conditions, or specified environment.**

This warranty does not cover any damage, defects, failures, or performance issues caused by or resulting from improper installation or use contrary to EDISON LIGHTING GROUP LTD 's instructions, product specifications, drawings, or applicable electrical codes; any modifications not authorized by EDISON LIGHTING GROUP LTD; improper commissioning, maintenance, storage, handling, or transportation; troubleshooting or site investigations; labour, service, or contractor charges; costs associated with scaffolding, lifts, cranes, equipment rental, or site access; freight, shipping, brokerage, duties, or other transportation costs; building repairs, finishing, repainting, or restoration; loss of use, project delays, or business interruption; or any indirect, incidental, special, consequential, or punitive damages arising from the use or inability to use the product.

Any warranty claim approved by EDISON LIGHTING GROUP LTD and any repair, replacement, credit, or other remedy provided under this Limited Product Warranty shall remain subject to EDISON LIGHTING GROUP LTD 's current Terms and Conditions of Sale, including, where applicable, provisions relating to shipping, freight, delivery, and other applicable terms.